

MINUTES OF THE GRC- GRIEVANCES REDRESSAL COMMITTEE REGARDING THE PURCHASE OF BIOMEDICAL EQUIPMENT TENDER FOR KHAWAJA MUHAMMAD SAFFAR MEDICAL COLLEGE AND ALLIED INSTITUTION, SIALKOT FOR THE FINANCIAL YEAR 2025-26

The meeting of the Grievance Redressal Committee was held on 18-12-2025 at 10:30 AM and 20-12-2025 at 01:00 PM in the Committee Room of Khawaja Muhammad Saffar Medical College & Allied Institutions, Sialkot.

The following grievances committee member and firms attend the grievances meeting

- | | |
|---|----------|
| 1. Dr. Dawood Saleem, AP of ENT, KANSAC & AI Sialkot | Chairman |
| 2. Dr. Qasim Zia Butt, Asst. Prof of Medicine | Member |
| 3. Dr. Ghulam Mustafa, AP/MD, AMTH Sialkot | Member |
| 4. Dr. Saifraz Ahmad, Asst. Prof of Plastic surgery | Member |
| 5. M. Muhsammad Ahmad, Audit Manager KANSACKAI, Sialkot | Member |

S/N	Firm Name	S/N	Firm Name
1	M/S Vertex Medical Pvt Ltd	9	M/S Total Technology
2	M/S G-MED Pvt Ltd.	10	M/S Advance Western
3	M/S KASBAN INTERNATIONAL	11	M/S Human Health Care
4	M/S MEDICAL EQUIPMENT AND SYSTEMS	12	M/S Biotech Services
5	M/S Popular International	13	M/S Noor International
6	M/S HOORA PHARMA	14	M/S Links Communication
7	M/S Multan Chemical	15	M/S Shirezi Trading

Dr. Dawood Saleem
Dr. Ghulam Mustafa
Dr. Saifraz Ahmad
M. Muhsammad Ahmad

Name of the Firm	Name of the Items	Reason of Rejection	Grievances of the Firm	Decision of Grievances Committee
Medical Equipment System	Defibrillator	Quoted model not Available in this official website of Zol & FDA (510K) certificate not attached	<p>With reference to the uploaded technical evaluation report, please note that our quoted model have been declared non-responsive due to non-availability in official website and Quality Certification, in this connection, We would like to bring into your kind knowledge that we have been technically graded and awarded the contract of same model and same tender criteria from top teaching hospitals of Pakistan, Please see below the list of hospitals where the same model is installed and working satisfactorily, LIST OF HOSPITALS -</p> <ul style="list-style-type: none"> - Punjab Institute of Cardiology, Lahore. - Wazirabad Institute of Cardiology, Wazirabad - Multan Institute of Cardiology. - Armed Forces Institute of Cardiology, Rawalpindi. - NICVD Karachi. - AKUH, Karachi. - Mayo Hospital Lahore. - Pakistan Kidney and liver Institute of Punjab. - Services Hospital Lahore. <p>REASON OF REJECTION: Certification Required: FDA, CE, MDD/MDR, & MH/LW any one these required COMPANY REPLY As per your advertised tender specifications</p>	<p>The Grievance Redressal Committee examined the grievance of M/S Medical Equipment System and verified that the quoted model is available on the official website and that the required certification was duly submitted as per tender conditions. Relevant purchase orders and performance certificates were also found in order. Accordingly, the grievance is accepted and the firm is declared technically responsive.</p>

date

V

Dr R

22

20

			<p>there only one certificate required and we have CE certificate of quote d model. Already attached with our bid and attached with this letter as well for you ready reference. REASON OF REJECTION Quoted model not available in the Official website of ZOLL Corporation. COMPANY REPLY Please see below mentioned link of Official ZOLL website, where quoted model can be verified. "https://www.zoll.com/en/products/ambulance-emergency-care/ambulance-and-defibrillators/m2" REASON OF REJECTION History of quoted Brand (attach at least 03 relevant purchase order/contracts) and performance certificate. Two for Govt. sector in Pakistan & one for Private also accepted. COMPANY REPLY The required supply orders along with performance & installation reports have already been uploaded/ submitted to them as per tender criteria.</p>	<p>The Grievance Redressal Committee evaluated the grievance submitted by M/S Medical Equipment System against M/S Sherazi Trading (Progett / Rescue Life) regarding non-availability of reusable internal paddles (Adult, Pediatric & Neonatal), AED pediatric mode, and ETCO₂.</p>
<p>Medical Equipment System</p>	<p>Defibrillator</p>		<p>Against M/S Sherazi Trading, PROGETTI, Rescue Life Our Grievance 1- Quoted model does not have reusable internal paddles (Adult, Paed and Neonatal). 2- Please note that quoted model does not have AED mode for pediatric. 3- Quoted model does not have ETCO₂.</p>	<p>After verification of the bid documents and quoted model from the official website, the committee found that the</p>

Shah

W

Dark

Sh

Q

				<p>grievance points were not based on facts. Therefore, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and MIS Services Trading is declared technically responsive.</p>
<p>Medical Equipment System</p>	<p>Defibrillator</p>		<p>Against MIS Biotech Services, IN OMRD, Cardio-Aid 360 Our Grievance 1- Quoted model does not have reusable internal paddles (Adult, Paed and Neonatal).</p>	<p>The Grievance Redressal Committee evaluated the grievance submitted by MIS Medical Equipment System against MIS Biotech Services regarding non-availability of reusable internal paddles (Adult, Pediatric & Neonatal).</p> <p>After verification of the bid documents and quoted model from the official website, the committee found that the grievance points were not based on facts. Therefore, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and MIS Biotech Services is declared technically responsive.</p>
<p>M/S Advance Western</p>	<p>Dental Package</p>		<p>Advance Western Firm grievance Against M/s HUMAN HEALTHCARE Items: Dental Unit Along with Accessories 01-Quoted Model Not FDA & CE approved 02-Quoted Model No Part Performance & Reference 03-No Technical Staff 04-Quote Mismatched Unit</p>	<p>The Grievance Redressal Committee examined the grievance submitted against MIS Human Health Care regarding the Dental Package, including Dental Unit with Accessories and Rotary Endo Motor, under Tender Ref. No. 194/PO/SKT. The committee noted that</p>

Adis

V. Park et al

MIS - HUMAN HEALTH CARE	Dental Package	Human Health Care Dental Unit With Accessories Model: Ultratec Comfort Manufacturer: Ritter Concept GmbH Country Of Manufacture Clure: Germany Country Of Origin: Germany Clarification Respected Sir, As per P/WMS Specification, the bidder can quote both Chair movement through	the bidder did not attend the pre-bid meeting held on 16-09-2025, during which technical specifications for the dental package were finalized and uniformly amended without favoritism. The committee further observed that the bidder quoted a model configuration not compliant with the amended electro-hydraulic specification and failed to submit mandatory authorization and quality compliance documents for the Rotary Endo Motor. Allegations of favoritism were found baseless, as multiple compliant international brands like, Strona Germany Hydraulic Dental Unit Model, DCI Edge (USA) Hydraulic Dental Unit Model & Planmeca Finland Hydraulic Dental Unit are manufacturing under identical conditions. Accordingly, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld and MIS Human Health Care is declared technically non-responsive.
		Required Electro Hydraulic Unit 06-Quote Implant Motor (implanter) But Required Surgical Motor with Corita & Straight Attachment 06-Accessories not USA, EUR, JAPAN, UK	

Deek

XV Duh Sir

Q

			<p>silent electric motors / electro hydraulic system and the Single Certification is required for Dental Unit Because it is the Class I product and it is low risk device. This is the violation of PVMS specification. Hence, it created the doubt of Favoritism to the limited number of Companies. We have attached the quoted model brochure, the Model is Ultratek Comfort, and Smart Pneumatic. Is the configuration of the dental unit. The past performance of the quoted model is attached we have sold at least 50 to 70 units orders, installation reports and satisfactory reports are enclosed for your ready reference. Quality certificates are enclosed for your ready reference. Valid Sole Agency certificate is attached. Human Health Care Rotary Endo Motor Model: Rr-Touch X Manufacturer: Shenzhen Perfect Medical Instruments Co.Ltd Country Of Manufacturer: China Country Of Origin: China Clarification Respected Sir, We confirm that we will provide all the required documents we request to the honorable authority that kindly grade response instead of non-responsive.</p>	<p>specifications for the dental packages were finalized after recommendation of end user and uniformly amended without favoritism. The committee further observed that the bidder quoted a model configuration not compliant with the amended electro-hydraulic specification and failed to submit mandatory authorization and quality compliance documents for the Rotary Endo Motor. Allegations of favoritism were found baseless, as multiple compliant international brands like, Siemons Germany Hydraulic Dental Unit Model, DCI Edge (USA) Hydraulic Dental Unit Model & Planeca Finland Hydraulic Dental Unit Model are manufacturing under identical conditions. Accordingly, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and MHS Human Health Care is declared technically non-responsive.</p>
M/S HUMAN HEALTH CARE	Dental X-Ray / Intra operative Sensor		<p>Dental X Ray Plant Model: Rrx70 Dc Manufacturer: Tiden T.S.R.L. Country Of Manufacturer: Italy Country Of Origin: Italy Clarification Respected Sir, We confirm that the rotations 360</p>	<p>The Grievance Redressal Committee reviewed the clarification submitted by M/S Human Health Care regarding the Dental X-Ray Plant (Model: RXX70 DC). The committee verified that 360-degree</p>

Shakti

[Signature]

[Signature]

[Signature]

a

M/S. HUMAN HEALTH CARE	CRAP/BI/PAP		<p>with beam limiter is available in the quoted model (Screen shot and video is enclosed).</p> <p>The past performance of the quoted model is enclosed for your ready reference. BI/PAP / CRAP Machine Model Disemulation Biap Avipis Make: Philips Healthcare Country Of Manufacturer: Usa Country Of Origin: Usa Classification Respected Sir, We are the Exclusive Authorized distributor of Philips for this Project.</p>	<p>rotation with beam limiter is available in the quoted model, as confirmed through the Brochure on Website.</p> <p>Accordingly, the clarification is accepted, and M/S Human Health Care is declared technically responsive.</p> <p>The Grievance Redressal Committee sought verification from the manufacturer regarding the claimed Exclusive authorized distributorship of M/S Human Health Care for the quoted CRAP/BI/PAP (Philips); however, no confirmation was received.</p> <p>Additionally, required past performance documents were not provided. Accordingly, the clarification is rejected, and M/S Human Health Care is declared technically non-responsive.</p> <p>Reference is made to the grievance submitted by M/s. Advance Western against M/s Human Healthcare regarding Dental X-Ray & Imaging System (Model: RUX70 DCI).</p> <p>The Grievance Redressal Committee examined the grievance and reviewed the quoted model with reference to the submitted documents and manufacturer's brochure available on the official website. The Committee verified that the quoted</p>
M/s Advance Western	Dental X-Ray / Intra operative Sensor		<p>Grievance Against M/S:HUMAN HEALTHCARE Items: Dental X-ray & Imaging System 01- No Past Performance & References 02-Quoted Model No FDA & CE approved 03.No Technical Staff 04-X-ray Rotation no 360 degree with Beam Limiter 05-Size 2 Sensor Not Quoted 06-Focal Spot More than 0.4mm.</p>	

Debit

1

2

<p>M/S Advance Western</p>	<p>Dental X-Ray / Intra operative Sensor</p>		<p>Complaint Against (M/S: Total Technology) Items: Dental X-ray & Imaging System 01.No Part Performance & References 02.Quoted Model No FDA & CE approved 03-Size 2 Sensor Not Quoted 04-Focal Spot More than 0.4mm in the light of above explanations, kindly it is requested to review the highlighted points deeply Assuring you our best services at all times.</p>	<p>The Grievance Redressal Committee evaluated the grievance submitted by M/S Advance Western against MIS Total Technology for Dental X-Ray & Intra-Oral Imaging System. The committee observed that MIS Total Technology failed to provide past performance and reference evidence as required under the tender conditions.</p> <p>Accordingly, the grievance is accepted, and MIS Total Technology is declared technically non-responsive.</p>
<p>M/S MULTAN CHEMICAL</p>	<p>OT LIGHT</p>		<p>Sr#1 Ot Light Bidder: M/S Vertex Medical/Mar: Inspiral Medical Tech</p> <p>Model LD-10-02 Technical Eligibility: Responsive Reservations/Clearifications: Need to verify, as the manufacturing facility is not available in Germany, rather</p>	<p>Regarding OT Light (Sr. #1) bidder M/S Vertex Medical (Mar: Inspiral Medical Tech, Model: LD-10-02), the Grievance Redressal Committee reviewed the grievance concerning verification of the manufacturing facility (Germany vs. Turkey). The committee noted that the bid had already been withdrawn by the</p>

Handwritten signature

Handwritten signature

Handwritten signature

Handwritten signature

Handwritten mark

				firm. Accordingly, the grievance is rejected, and the matter is disposed of.
M/S MULTAN CHEMICAL	OT LIGHT		<p>Gr. #1 is in Turkey.</p> <p>Gr#1 OT Light Bidder: M/S GAMED Make: FAMED LODZ S.A Model: SOLIS 160/160 Responsive Reservation: Need Electronic control of Parameters while focus of the quoted model is by sterilize handle.</p>	<p>Regarding OT Light (Gr. #1), bidder M/S GAMED (Make: FAMED Lotz S.A, Model: SOLIS 160/160), the Grievance Redressal Committee reviewed the grievance concerning electronic control of parameters. The committee found that the quoted model complies with the tender requirements, with focus adjustment provided through a sterilizable handle.</p> <p>Accordingly, the grievance is rejected, and the decision of the Technical Evaluation Committee is upheld.</p>
M/S MULTAN CHEMICAL	OT LIGHT		<p>Gr#1 OT Light Bidder: M/S NOOR INTERNATIONAL Make: SEMION MEDICAL Model: SIMLED 500/500 SC Responsive Reservation: Quoted model is not available on website.</p>	<p>The Grievance was withdrawn by the firm; therefore, the matter was disposed of accordingly.</p>
M/S MULTAN CHEMICAL	Full Body Chamber/Cabin		<p>Gr#14: Full Body Phototherapy Chamber/Cabin Bidder: M/s Last Brothers Make: e. Davylin Model: NB UVB-CX 311-24, USA Technical Eligibility: Responsive Reservations / Certifications: Ref Technical Evaluation</p>	<p>The Grievance Redressal Committee evaluated the grievance submitted by M/S Multan Chemical against M/S Last Brother After verification of the bid documents and quoted model from the official website, the committee found that</p>

Adk

✓

Qm

Se

Q

M/S MULTAN CHEMICAL	Full Phototherapy Chamber/Cabin Body		<p>criteria on review. i) The quoted model is not available on the official global website of the manufacturer. No proof of sale in the manufacturer's own country is available (please recheck). j) Required quality certifications CE MDR were not available as per tender requirements. q). As per IEC 60601-1 standards, the equipment is categorized under Class II, as it delivers high-intensity light / ionizing radiation, which may present significant hazards if not handled by trained and certified personnel. Therefore, only authorized and technically qualified representatives should be considered compliant and responsive for this tender. In light of the above, the quoted product does not meet the mandatory criteria and should be considered non-compliant and non-responsive as per tender.</p>	<p>The Grievance Redressal Committee examined Sr. #14 - Full Body Phototherapy Chamber/Cabin wherein M/S Business Medical International (Make: Kernel Medical, Model: 4005 B, Chra) was declared non-responsive on account of lack of authorized distributorship and absence of factory-trained personnel for installation and after-sales service. The committee confirmed directly from the manufacturer that M/S Multan Chemical is the sole</p>
			<p>the grievance points were not based on facts. Therefore, the grievance is rejected. The decision of the Technical Evaluation Committee is upheld, and M/S Latif Brother is declared technically responsive.</p>	

Handwritten signature

Handwritten mark

Handwritten signature

Handwritten mark

Handwritten mark

M/S MAULTAN CHEMICAL	Full Body Phototherapy Chamber/Cabin		<p>as it delivers high-intensity light / ionizing radiation, which may present significant hazards if not handled by trained and certified personnel. Therefore, only authorized and technically qualified representatives should be considered compliant and responsive for this tender.</p> <p>M/S Maulan Chemicals Limited Make: Kernel Medical Equipment Co., LT D Model: 4005 B, China Eligibility: Non-Responsive Reservation: We are the authorized distributor of Kernel Medical Equipment Co., Ltd. for the tender and are currently working with them in various reputable institutions. We respectfully submit that our manufacturer authorization is valid and was duly included in our bid documents. For verification, the manufacturer may also be contacted directly at the email address provided in the bid: kernel06@kernelmed.com & cc to biomedica@md-gases.com. Furthermore, we also have factory-trained 3 x engineers from the manufacturer, along with visa and travel documentation, which can be submitted upon request by the procuring agency.</p>	<p>authorized distributor of Kernel Medical in Pakistan, and further re-verified the quoted brochure from the official website, technical specifications, and relevant documents submitted by the firm. Based on verification of authorization, technical compliance, and service capability, M/S Maulan Chemicals was found technically responsive, and M/S Business Medical International is declared technically non-responsive.</p> <p>The Grievance Redressal Committee reviewed the case of M/S Maulan Chemicals Limited (Make: Kernel Medical Equipment Co., Ltd., Model: 4005 B, China). Based on confirmation from the manufacturer, the committee verified that M/S Maulan Chemicals Limited is the sole authorized distributor of Kernel Medical.</p> <p>All authorization documents and technical credentials submitted by the firm were found in order. Accordingly, the committee accepted the clarification and declared M/S Maulan Chemicals Limited technically responsive.</p>
----------------------	--	--	---	--

Adi

X - [Signature]

Q

MULTAN
CHEMICAL

Plastic Surgery
Set

S-816: Plastic Surgery Set Qualified Bidder: M/S MCL Make: Haseel Surgical Model: DIT, UAE Technical Eligibility: Nonresponsive. Our products are manufactured in the UAE, and our manufacturer is actively supplying in Pakistan as well as internationally. Relevant documentary evidence of manufacturing has already been provided in our bid. Furthermore, we are currently supplying surgical instruments to reputable institutions, and we have a strong and proven history of successful performance in this field. We respectfully request that this information be duly considered, as it clearly demonstrates our compliance with the tender requirements and validates the credibility of our manufacturing source.

We have some grievances on the uploaded technical evaluation report which are as follows in different parts. Sr # 22 Electrotherapy unit / Combination Therapy: Against M/S Kasbin International We have some grievances against the said firm which are as follows: 1- The said firm doesn't have the past performance as per the ITB 2.5.8 Technical Evaluation criteria Clause q "The bidder shall submit three (03) satisfactory performance certificates

The Grievance Redressal Committee evaluated the grievance of M/S Multan Chemicals Limited for Sr. #16 - Plastic Surgery Set (Make: Haseel Surgical, UAE). After evaluation of the bid documents, the committee found that the firm failed to meet the tender requirements. Accordingly, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and M/S Multan Chemicals Limited is declared technically non-responsive.

The Grievance Redressal Committee evaluated the grievance submitted by M/S G-Med Pvt Ltd against M/S KASBIN International. After verification of the bidding documents and quoted model from the official website, the committee found that the grievance points were not based on facts. Therefore, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and M/S KASBIN International is declared technically responsive.

M/ S G-MED
PRIVATE LTD

Electrotherapy /
Combination
Therapy:

Handwritten signature

Handwritten signature

Handwritten mark

Handwritten mark

Handwritten mark

M/ S G-MED PRIVATE LTD	Infrared Lamp		<p>from public sector institutions within Pakistan, including at least one (01) from institutions located in Punjab, where their quoted machines are installed and operational".</p> <p>2. In advertised specifications Number of Channels 2 for Electrotherapy is demanded but 2 channels not available in the quoted model. 3-Duty Cycle 20-80% not available their quoted model.</p>	<p>The grievance against Mrs Multan Chemicals Limited was reviewed. The firm failed to provide required FDA/CE-MDD/MDR/MLW/ISO certification, and the quoted product lacks adjustable intensity control and a 30-minute timer. No satisfactory justification or brochure verification was provided.</p> <p>Accordingly, the grievance is accepted, and Mrs Multan Chemicals Limited is declared technically non-responsive.</p>
M/ S G-MED PRIVATE LTD	Electrohydraulic / Electroelectrical Operation Table		<p>Sr # 24 Infrared Lamp with Stand Grievance Against Mrs Multan Chemicals We have some grievances against the said firm which are as follows. In advertised specifications certification FDA, CE-MDD/MDR, & MLW any one was demanded however the said firm does not have any certificate. 3. Intensity Control Adjustable Intensity power not available in their quoted product. 4-30 min timer not available in their quoted product. It is requested that please reevaluate their offer and reject their offer on above mentioned deficiencies.</p>	<p>The grievance submitted by Mrs G Med Pvt. Ltd. against Mrs Eastern Medical for Lot#Package No. 05 (Electrohydraulic/Electroelectrical Operation Table) was reviewed.</p>

Adit

Amir

X

She

Q

M/ S GAMED PRIVATE LTD	Hydraulic Operation Table	<p>adjustment 730 to 1000 mm is demanded however in their quoted model height range is 780-1080 mm. Minimum height is not as per advertised specifications and there is major deviation in it. 2- In advertised specifications Electric lateral 30 Degree / 30 Degree is demanded however in their quoted product Lateral tilt angle is 20 Degree / 20 Degree which is a major deficiency. It is requested that please reevaluate their offer and reject their offer on above mentioned deficiencies.</p> <p>Sr / Package # 5 Grievance Against M/s Eastern Medical We have some grievances against the said firm which are as follows. Hydraulic Operation Table 1-The model quoted by the said firm is not available on the website of the manufacturer. As per the bidding document bid castsheet ITB 2.5B Technical Evaluation Criteria Clause 1 "The quoted model of the imported product must be available on the current official global website of the manufacturer and proof of its sale in the manufacturer's country must also be provided otherwise quoted product shall be considered obsolete/ redundant and will be straight away be rejected". It is requested that please reevaluate their offer and reject their offer on above mentioned deficiency.</p>	<p>Although minor deviations in height adjustment and lateral tilt angle were accepted by the end user, the hydraulic operation table was not available/verified on the manufacturer's website, and compliance could not be established.</p> <p>Accordingly, the grievance is accepted, and M/s Eastern Medical is declared technically non-responsive for overall Lot#Package No. 05.</p> <p>The grievance submitted by M/s G Med Pvt. Ltd against M/s Eastern Medical for Lot#Package No. 05 (Hydraulic Operation Table) was reviewed.</p> <p>Although minor deviations in height adjustment and lateral tilt angle were accepted by the end user, the hydraulic operation table was not available/verified on the manufacturer's website, and compliance could not be established.</p> <p>Accordingly, the grievance is accepted, and M/s Eastern Medical is declared technically non-responsive for overall Lot#Package No. 05.</p>
------------------------	---------------------------	---	---

Handwritten signature

Handwritten signature

Handwritten mark

Handwritten signature

Handwritten mark

<p>5 G-MED PRIVATE LTD</p>	<p>Electrohydraulic / Electrotechnical Operation Table</p>		<p>Sr / Package # 5 Grievance Against M/s Vertex Medical We have some grievances against the said firm which are as follows. Electrohydraulic / Electrotechnical Operation Table 1- In advertised specifications Electric lateral 30 Degree /30 Degree is demanded however in their quoted product Lateral tilt angle is 20 Degree / 20 Degree which is a major deficiency. 2- The said firm doesn't have the past performance as per the ITB 2.5.8 Technical Evaluation Criteria Clause p "The equipment/brand must have been installed in Pakistan, with supporting purchase orders / verifiable documentary evidence in the last 05 years" 3- The said firm doesn't have the past performance as per the ITB 2.5.9 Technical Evaluation Criteria Clause q "The bidder shall submit three (03) satisfactory reports.</p>	<p>The grievance submitted by M/s G Med Pvt. Ltd against M/s Vertex Medical for Lot/Package No. 05 (Electrohydraulic/Electrotechnical Operation Table) was reviewed. Although minor deviations in lateral tilt angle were accepted by the end user, the hydraulic operation table was not available/verified on the manufacturer's website, and compliance could not be established. Accordingly, the grievance is accepted, and M/s Vertex Medical Pvt Ltd is declared technically non-responsive for overall Lot/package No. 05.</p>
<p>M/S G-MED PRIVATE LTD</p>	<p>Hydraulic Operation Table</p>		<p>The grievance submitted by M/s G Med Pvt. Ltd against M/s Vertex Medical for Lot/package No. 05 (Hydraulic Operation Table) was reviewed. Although minor deviations in lateral tilt angle were accepted by the end user, the hydraulic operation table was not available/verified on the manufacturer's website, and compliance could not be established.</p>	

Doost

Wahid

V

She

d

M/S KASSIN INTERNATIONAL	Pneumatic Tourniquet		<p>https://ppra.punjab.gov.pk we have observations against above report details are as following: M/s Vertex Medical has quoted item No.15- Dermatology & Mesher (Male B-Strain Germany Model:GA3418, BA720F) is not according to advertised bidding documents & technical specifications detail is as follows: Electric Dermatology</p> <ol style="list-style-type: none"> 1- The quoted model does not have Skin grafts can be adjusted in 0.1 mm increments; 2- The quoted model does not have accurately controlled graft widths of 73 -100 mm or better; 3- The quoted model does not have Graft Reduction plates; 3- The quoted model does not have Graft Reduction plates at least four Different sizes Mesher; 4- The quoted model does not have Skin graft mesher with keyless disassembly. 	<p>regarding item No. 15 - Dermatology & Mesher quoted by M/s Vertex Medical.</p> <p>The Technical Evaluation Committee reviewed the grievance points against the advertised bidding documents and technical specifications. Upon detailed assessment, the committee found that the observations raised in the grievance were not based on factual non-compliance.</p> <p>Accordingly, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and M/s Vertex Medical is declared technically responsive.</p>
			<p>Grievance Against M/S Zeenat Surgical, Pneumatic Tourniquet is not according to specification, the firm does not fulfil clause 24.1 TB # 2.5.8A, quoted model does not have hand pump.</p>	<p>The grievance against M/s Zeenat Surgical was reviewed. The firm failed to provide satisfactory justification regarding the hand pump, and the quoted product does not include the required hand pump. Compliance could not be verified from the brochure.</p> <p>Accordingly, the grievance is accepted, and M/s Zeenat Surgical is declared technically non-responsive.</p>

Handwritten signature

Handwritten signature

Handwritten signature

Handwritten signature

Handwritten mark

M/S KASBN INTERNATIONAL	ENT MICROSCOPE		<p>manufacturer and proof of its sale in the manufacturer's country must also be provided otherwise quoted pro duct shall be considered obsolete/ redundant and will be straght</p>	<p>Accordingly, the grievance is accepted, and M/s Vertek Medical Pvt Ltd is declared technically non-responsive for overall Lot/package No. 05</p>
M/S KASBN INTERNATIONAL	Dermatoma & Mesher		<p>References to grievances meeting report upload on website of EPADS and https://pda.punjab.gov.pk we have observations against above report details are as following: SR.No.06. Name of Item, ENT LED Microscope for OPD OBSERVATIONS: No Compliance with advertise specifications including optional CLERIFICATION. We have attached the compliance sheet with optional item as per advertised technical specifications in our technical bid. Kindly review our technical bid Page No. 19 and Page No. 27. It is requested to please look into this matter personally and redress our grievances o n the above explained grounds by accepting. It is requested to please look into this matter personally and redress our grievances on the above explained grounds by accepting our quoted equipment for healthy competition and for the procurement of quality products in the best interest of your good institution.</p>	<p>Reference is made to the grievance submitted by M/s KASBN International regarding SR No. 06 - ENT LED Microscope.</p> <p>The technical bid, including the compliance sheet and optional items (Pages 19 and 27), was re-reviewed by the Committee in light of the advertised specifications and clarifications.</p> <p>Upon review, the committee found the quoted equipment compliant with the advertised technical specifications. Accordingly, the grievance is accepted, and M/s KASBN International is declared technically responsive.</p>
M/S KASBN INTERNATIONAL			<p>References to grievances meeting report upload on website of EPADS and</p>	<p>Reference is made to the grievance submitted by M/s KASBN International</p>

Duct

Bank

Y

F

9

KASBN INTERNATIONAL	Electrotherapy / Combination Therapy		<p>M/s Reliance Medical has quoted item No.22: Electrotherapy / Combination Therapy (Make: Electronics Pagani Italy Model: X2EU) is not according to advertised bidding documents & technical specifications detail as follows: 1- The firm does not fulfil BDS Clause 24, ITB# 2.5.B 1. The quoted model of the imported product must be available on the current official global website of the manufacturer and proof of its sale in the manufacturer's country must also be provided otherwise quoted product shall be considered obsolete/redundant and will be straight away be rejected. 2- The quoted model does not have User defined protocols memories Minimum acceptable range 100 or more. 3- The quoted model does not have Pre-programmed clinical protocols 20 or more.</p>	<p>The grievance against M/s Reliance Medical regarding item No. 22 - Electrotherapy / Combination Therapy (Make: Electronics Pagani Italy, Model: X2EU) was reviewed.</p> <p>The firm failed to comply with BDS Clause 24, ITB 2.5.B(1), as the quoted model could not be verified on the manufacturer's official global website. Additionally, the quoted model lacks user-defined protocol memories (minimum 100) and pre-programmed clinical protocols (minimum 20) as per advertised specifications.</p> <p>Accordingly, the grievance is accepted, and M/s Reliance Medical is declared technically non-responsive.</p>
M/S KASBN INTERNATIONAL	Electrotherapy / Combination Therapy		<p>M/s G- Med has quoted item No.22: Electrotherapy / Combination Therapy (Make: EME s.r.l Italy Model: Contend-2200) is not according to advertised bidding documents & technical specifications detail as follows: 1- The quoted model does not have Number of Channels 2 for Electrotherapy. 2- The quoted model does not have User defined protocols memories minimum acceptable range 100 or more.</p>	<p>The Grievance Redressal Committee evaluated the grievance submitted by M/S KASBN International against M/S G- Med Pvt Ltd. After verification of the bidding documents and quoted model from the official website, the committee found that the grievance points were not based on facts. Therefore, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and M/S G- Med Pvt Ltd is declared technically</p>

Devi

Prad

V

SL

or

M/S KASEN INTERNATIONAL	Traction Unit with Traction Bed		<p>Ms Reliance Medical has quoted item No.25- Traction Unit with Traction Bed (Make: Elettronica Pagani Italy Model: Star Attract) is not according to advertised bidding documents & technical specifications detail is as follows: 1-The quoted model does not have High/Low force range: 1-80 kg (198 lb) for cervical. 2- The quoted model does not have Timer: 1-50 minutes. 3- Accessories not quoted as per advertised technical specification.</p>	<p>The grievance against Ms Reliance Medical regarding item No. 25 - Traction Unit with Traction Bed (Make: Elettronica Pagani Italy, Model: Star Attract) was reviewed. The quoted model does not meet the advertised specifications and required accessories.</p> <p>Accordingly, the grievance is accepted, and Ms Reliance Medical is declared technically non-responsive.</p>
M/S KASEN INTERNATIONAL	Shortwave Diathermy		<p>Ms Reliance Medical has quoted item No.25- Shortwave Diathermy (Make Elettronica Pagani Italy Model: DX-500) is not according to advertised bidding documents & technical specifications detail is as follows: 1- The firm does not fulfil BOD Clause# 24, TB# 2.5 B 1. The quoted model of the proposed product must be available on the current official global website of the manufacturer and proof of its sale in the manufacturer's country must also be provided otherwise quoted product shall be considered obsolete/redundant and will be straight away be rejected.</p>	<p>Reference is made to the grievance submitted by Ms KASEN International regarding item No. 25 - Shortwave Diathermy quoted by Ms Reliance Medical (Make: Elettronica Pagani Italy, Model: DX-500).</p> <p>Shortwave Diathermy was not available/verified on the manufacturer's website, and compliance could not be established.</p> <p>Accordingly, the grievance is accepted, and Ms Reliance Medical is declared technically non-responsive.</p>

responsive.

deet

Rudh

Yr

sk

cr

KASBN INTERNATIONAL	Electro Stimulator Pain Management		<p>Mrs Reliance Medical has quoted item No.26- Electro Stimulator Pain Management (Make Electronics Pagani Italy Model: Stentis) is not according to advertised bidding documents & technical specifications detail is as follows:- 1- The firm does not fulfil BIDS Clause# 24, ITB# 2.5.8 1. The quoted model of the imported product must be available on the current official global website of the manufacturer and proof 2- The quoted model does not have Stimulation Type: constant, burst, modulation or more 3- The quoted model does not have Stimulation pulse duration: u.p to 200 or more.</p>	<p>Reference is made to the grievance submitted by Mrs KASBN International regarding Electro Stimulator Pain Management quoted by Mrs Reliance Medical (Make: Electronics Pagani Italy, Model: DX-500). Electro Stimulator Pain Management was not available/verified on the manufacturer's website, and compliance could not be established.</p> <p>Accordingly, the grievance is accepted, and Mrs Reliance Medical is declared technically non-responsive.</p>
M/S KASBN INTERNATIONAL	Electro Stimulator Pain Management		<p>M/s G-Med has quoted item No.26- Electro Stimulator Pain Management (Make EME SRL Italy Model: Therapic 9200) is not according to advertised bidding documents & technical specifications detail is as follows:- 1-The quoted model does not have Stimulation Type: constant, burst, modulation more, it is requested to please look into this matter personally and redress our grievances on the above explained grounds by accepting our quoted equipment for healthy competition and for the procurement of quality products.</p>	<p>Reference is made to the grievance submitted by M/s KASBN International regarding Electro Stimulator Pain Management quoted by M/s G-MED PVT LTD.</p> <p>The Technical Evaluation Committee reviewed the grievance points against the advertised bidding documents and technical specifications. Upon detailed assessment, the committee found that the observations raised in the grievance were not based on factual non-compliance.</p> <p>Accordingly, the grievance is rejected, the decision of the Technical Evaluation</p>

[Handwritten signature]

[Handwritten signature]

[Handwritten signature]

[Handwritten signature]

[Handwritten mark]

Mrs. PK. Modi Engineering	Cardiac Monitor	<p>Dear Sir, With reference to the Technical Evaluation Report uploaded on 29-09-2025 with Ref No. 104/PVSKT, we would like to submit the following presentation for your kind consideration. Presentation Against: Mrs. HUMAN Healthcare As per the evaluation criteria outlined in the bidding documents, the specifications for the aforementioned item require the following: Country of Manufacturer: USA / UK / Europe / Japan Quality Certificate: USA: FDA 5100k) Europe: CE (MEDDIR) Japan: JP MHLW Mrs. Human Healthcare has submitted a bid offering a Cardiac Monitor, Model: Sigscope 15, manufactured by Medtronic Qia UAB. They have provided a UK-CE Certificate; however, this certificate is not verifiable through the NANDO Notified Body database, which is essential for confirming its authenticity and quality. Moreover, for Class II devices, only CE certificates issued by a NANDO-recognized body are acceptable. The bidding documents clearly specify that European</p>	<p>Committee is upheld, and Mrs G - MED PVT LTD is declared technically responsive.</p>
		<p>The Grievance Redressal Committee examined the grievance submitted against Mrs Human Healthcare regarding the Cardiac Monitor (Model: Sigscope 15). The committee observed that the CE certificate submitted was not verifiable through the NANDO Notified Body database.</p> <p>In light of S.R.O. 559(j)/2022 dated 27-04-2022 issued by the Ministry of National Health Services, Regulators & Coordination / DRAP Pakistan, the submitted certification does not meet the prescribed regulatory requirements.</p> <p>Accordingly, the grievance is accepted, and Mrs Human Healthcare is declared technically non-responsive.</p>	<p>2</p>

Dr. S.

Dr. S.

Dr. S.

Dr. S.

Dr. S.

Make International	Popular Laparoscopy package	Due to past performance / Experience	<p>manufacturers must provide</p> <p>Clarification against Technical Evaluation Report Tender Ref. No. 104/PO/SKT - Procurement of Biomedical Equipment Dear Sir/Madam, With due respect, we would like to clarify a concern regarding our offered item in the current tender Procurement of Biomedical Equipment for KOLSIAC & AI - FY 2025-26 (Under FC-1 of Approved ADP Scheme No. 350 & 351) Ref. No. 104/PO/SKT. We would like to submit that we possess strong past experience in supplying and managing 4K HD Laparoscopic Systems, and have successfully supplied to multiple customers prior to this tender. Our track record demonstrates our capability in delivering and maintaining high-quality laparoscopic equipment. In order to ensure uninterrupted service and availability, we have offered Armetic Laparoscopic 4K Ultra HD system by AMNOTEC International Medical GmbH as a suitable system, maintaining all relevant clinical and technical standards complying with the tender requirements.</p>	<p>The Grievance Redressal Committee examined in detail the clarification submitted against the Technical Evaluation Report for Tender Ref. No. 104/PO/SKT - Procurement of Biomedical Equipment (FY 2025-26) regarding Package / LOT-02: Laparoscopy System.</p> <p>The committee thoroughly reviewed the bid documents, relevant past purchase orders, and documentary evidence of prior successful supplies submitted by the firm. The offered system, Armetic Laparoscopic 4K Ultra HD System by AMNOTEC International Medical GmbH, was also technically evaluated and verified by the concerned end user for compliance with the advertised clinical, technical, and specifications of the tender.</p> <p>The committee observed that the quoted system fully meets the tender requirements under LOT-02, and the firm has demonstrated technical capability, and service support arrangements. No deviation impacting quality, safety, functionality, or fairness of competition was observed.</p>
-----------------------	--------------------------------	--------------------------------------	---	---

Sheet

Page

✓

Signature

2

MIS Services	Biotech	Defibrillator		<p>Reservation to the Technical evaluation report on "package -- lot # 30, Defibrillator" against MIS Sheras Trading for their quoted Model RESCUE LIFE of MIS Progn Italy. This model is not according to the specifications, the AED (Automatic External Defibrillation) is fixed and not Automated, also this model do not have the capability of ETCO2 which is required in the tender specification of Defibrillator. You are requested to recheck this matter for the best interest of the institute.</p>	<p>Accordingly, the Grievance Redressal Committee accepted the clarification and declared the quoted item under Package / LOT-02 (Laparoscopy) as technically responsive.</p>
MIS Services	Biotech	Defibrillator		<p>Dear Sir, reservation to the Technical evaluation report on "package lot # 30, Defibrillator" against MIS Medical Equipment and system. According to the Bidding documents the Manufacturer from USA must have FDA 510K but the</p>	<p>The Grievance Redressal Committee evaluated the grievance submitted by MIS Biotech Services against MIS Sheras Trading (Progn / Rescue Life) regarding non-availability of reusable internal paddles (Adult, Pediatric & Neonate), AED pediatric mode, and ETCO2.</p> <p>After verification of the bid documents and quoted model from the official website, the committee found that the grievance posts were not based on facts. Therefore, the grievance is rejected, the decision of the Technical Evaluation Committee is upheld, and MIS Sheras Trading is declared technically responsive.</p>
MIS Services	Biotech	Defibrillator		<p>The Grievance Redressal Committee examined the grievance of MIS Medical Equipment System and verified that the quoted model is available on the official website and that the required certification was duly submitted as per tender</p>	

Chadwick

Prudh

W

Ch

4

M/S TOTAL TECHNOLOGY	ULTRASOUND MACHINE		<p>quote d model M2 of M/s Zoel medical do not have FDA 510K also this model is not available at the official website of M/s Zoel Medical, USA</p> <p>RESERVATION/GRIEVANCES AGAINST TECHNICAL EVALUATION REPORT Tender Ref: Bio Medical Equipment Respected Sir, This is in the reference to the subject matter was respectfully submit our reservation/objections regarding the technical evaluation report issued for the above tender specifically We had participated in the tender and submitted our offer for lotting items which have been declared as non-responsive in the technical evaluating report Tender No. or Package No: Lot-5: Digital Color Doppler Ultrasound (High End) We already have experience with the referenced product in Pakistan. Relevant references, installation reports, and performance certificates are attached with our offer for your kind review. The country of origin has already been accepted by the Specialized Health therefore, we request that you also please accept the origin.</p>	<p>conditions. Relevant purchase orders and performance certificates were also found in order. Accordingly, the grievance is accepted and the firm is declared technically responsive.</p>
M/S MEDICAL EQUIPMENT SYSTEM	Electro Hydraulic OT Table		<p>Regarding our quoted Electro Hydraulic OT Table, please inform us the reason in details regarding non-compliance of technical specifications as mentioned in</p>	<p>Reference is made to the clarification submitted by M/s Medical equipment System regarding Electrohydraulic Table.</p>

Handwritten signature

Handwritten signature

Handwritten signature

Handwritten mark

M/S EASTREN MEDICAL TECHNOLOGY	Cardiac Monitor		<p>Our Letter No: EMTS-8-2536-11-2025 Dated: November 28, 2025 Dear Sir, With reference to your technical evaluation report, we would like to provide the following presentations for your kind consideration: Sr. No 29- Item Name: Cardiac Monitor 1- Presentation against M/s. Human Healthcare Kindly note that the said firm has offered Cardiac Monitor, Model: Sgynscope 1D, Make: Medizin on Giga UAB. M/s. Medichio Giga UAB is not an Original Equipment Manufacturer. They import products from China. The manufacturing address on the website is residence. Please also verify their past performance and NANDO-verified certificates as per tender requirements.</p>	<p>The Grievance Redressal Committee examined the grievance submitted against M/S Human Healthcare regarding the Cardiac Monitor (Model: Sgynscope 1D). The committee observed that the UK-CE certificate submitted was not verifiable through the NANDO Notified Body database, which is mandatory for Class II devices.</p> <p>In light of S.R.O. 5591/2022 dated 27-04-2022 issued by the Ministry of National Health Services, Regulations & Coordination / DRAP, the submitted certification does not meet the prescribed regulatory requirements.</p> <p>Accordingly, the grievance is accepted.</p>
			<p>your evaluation report at page #130 / clause # 2 of "Knock Down Criteria Part- II" whereas the overall status of our quoted Electro Hydraulic OT Table is "responsive" as per evaluation report. TAC report (Electro Hydraulic OT Table) of the said tender is not clear whether our bid for Electro Hydraulic OT Table is responsive/non-responsive. Please clarify the status of our bid for the Electro Hydraulic OT Table so that we can clarify accordingly.</p>	<p>The technical bid, including the compliance sheet and optional items, was re-reviewed by the Committee in light of the advertised specifications and clarifications.</p> <p>Upon review, the committee found the quoted equipment compliant with the advertised technical specifications. Accordingly, the certification is accepted, and M/s Medical equipment System is declared technically responsive.</p>

Shakti

Rohit

W

of

9

M/S EASTREN MEDICAL TECHNOLOGY	Cardiac Monitor		<p>against M/s. PK Medl Engineering kindly note that the said firm has offered Cardiac Monitor, Model: VisualMax100, Make: PaceTech. The procuring agency has required a Cardiac Monitor with - Arrhythmia and ST Analysis. As per FDA 510(k), the offered model does not comply with Arrhythmia and ST Analysis.</p>	<p>and M/S Human Healthcare is declared technically non-responsive.</p>
M/S EASTREN MEDICAL TECHNOLOGY	Electric Operation Table and Hydraulic Operation Table	<p>Lot No: 05-bott Name: Electric Operation Table and Hydraulic Operation Table 1- Presentation against M/s. Vertex Medical kindly note that the said firm has offered Electric Operation Table and Hydraulic Operation Table Model: OT</p> <p>80.25, Make: Hospital Medical Technology, Germany • Model: OT 80.10 Medical, Make: Hospital Medical Technology, Germany As per evaluation criteria F om 8.12 Bid Evaluation Sheet Part-II Technical Parameters Serial No. 10</p>	<p>The grievance submitted by M/s Eastren Medical Pvt Ltd against M/s Vertex Medical for Lot/Package No. 05 (Electrohydraulic/Electroelectrical Operation Table) was reviewed.</p> <p>Although minor deviations in lateral sit angle were accepted by the end user, the hydraulic operation table was not available/verified on the manufacturer's website, and compliance could not be established.</p>	

Aradhya

W

2

Q

MIS MEDICAL EQUIPMENT SYSTEM	MICROSCOPE FOR ENT		<p>History of Quoted Brand (Attach at least three (03) relevant Purchase orders/contracts) and Performance Certificate. Two for Govt. Sector in Pakistan & one for Private also accepted. The said firm did not fulfil this criteria. Please also verify their NABED certification as per tender requirements. The Quoted Model OT 9 0.10 Microscopical is not available on website.</p> <p>PACKAGE / LOT NO. 06-MICROSCOPE FOR ENT EVALUATION PARAMETER</p> <p>Compliance with advertised specification including Optional GREIVANCE in the evaluation parameter of Knock Down Criteria. MIS KASBN International has been considered NOT ELIGIBLE. But Considered RESPONSIVE in Knock Down Criteria - PART III, REMARKS As per advertised TAG report, Vendor has not fulfilled advertised specifications, so how it can be technically responsive. So, we request your good-office to kindly re-consider the evaluation parameter, and declare the vendor as Non-responsive in Microscope for ENT.</p>	<p>Accordingly, the grievance is accepted, and Mis Vortex Medical Pvt Ltd is declared technically non-responsive for overall Lot/Package No. 05.</p> <p>Reference is made to the grievance submitted against Mis KASBN International regarding SR No. 06 - ENT LED Microscope.</p> <p>The technical bid, including the compliance sheet and optional items (Pages 19 and 27), was re-reviewed by the Committee in light of the advertised specifications and clarifications.</p> <p>Upon review, the committee found the quoted equipment compliant with the advertised technical specifications. Accordingly, the grievance is rejected and Mis KASBN International is declared technically responsive.</p>
MIS MEDICAL EQUIPMENT SYSTEM	DIGITAL SLIT LAMP		<p>TENDER/PACKAGE / LOT NO. 10 - DIGITAL SLIT LAMP EVALUATION PARAMETER Specifications Compliance features wise (The bidder will provide vs-a-</p>	<p>01</p>

Handwritten signature

Handwritten signature

Handwritten signature

Handwritten signature

<p>M/s Hoora Pharma Pvt</p>	<p>Ultrasound Machine</p>	<p>We compliance sheet as per section III (3.1) and submit the technical offer according to technical bid form 8.8 (a) GREIVANCE We have been Not Eligible, because of two vendors offered the same model. REMARKS We would like to inform your good-office that we, M/s Medical Equipment & Systems are authorized distributor for Pakistan. We offered MW500 from VISKONIX, France. Although we have already submitted Letter of Authorization with our offer. We once again submit a certification letter from M/s VISKONIX, France, addressed KHAWAJA SAFDAR MEDICAL COLLEGE AND ALLIED INSTITUTE, SIALKOT, clearly mentioned that M/s Medical Equipment & Systems is authorize to quote said equipment on its behalf. You may also re-confirm from the manufacturer through an e-mail as well. So, sir, please to visit your TAC Report and decide Medical Equipment & Systems as Responsive. We also request you to please re-evaluate bid of M/s Link Communication and check from the manufacturer regarding its authorization for further clarification.</p>	<p>Reference is made to the grievance submitted by M/s Hoora Pharma Pvt. Ltd, against the Technical Evaluation Report for Lot No. 05 - Digital Color Doppler Ultrasound (High End).</p>
		<p>To, The Principal, Khawaja Muhammad Saifdar Medical College, Sialkot. Subject: Request for Grievance Review Against Technical Evaluation Report Published on EPAD for Procurement of Biomedical Equipment. Dear Sir, We, M/s Hoora</p>	<p>Reference is made to the grievance submitted by M/s Medical Equipment & Systems regarding Lot/Packages No. 10 - Digital Sit Lamp.</p> <p>The matter was reviewed, and authorization was officially verified from the manufacturer. It was confirmed that M/s Medical Equipment & Systems is the sole authorized distributor for the quoted Digital Sit Lamp.</p> <p>Accordingly, the grievance is accepted, and M/s Medical Equipment & Systems is declared technically responsive.</p>

Handwritten signature

Handwritten signature

Handwritten mark

M/s Links Communication	DIGITAL SLIT LAMP		<p>Pharma Pvt. Ltd., authorized distributors of GE Healthcare Ultrasound System across Pakistan, respectfully request your kind attention regarding the recently uploaded technical evaluation report, in which our bid has been declared Non-Responsive. GE Healthcare is a globally recognized manufacturer of state-of-the-art ultrasound equipment, and we ensure full compliance with all advertised specifications. After reviewing the evaluation report, we were surprised to note several objections listed without prior clarification. For Lot No. 05 - Dig Slit Color Doppler (High End), Qty 02, we wish to clarify that our offered model fully complies with the advertised and optional specifications, and a complete vcr-vic compliance sheet was submitted accordingly.</p>	<p>The grievance was examined in detail by the Technical Evaluation Committee, including review of the submitted technical bid documents, compliance sheets, and proceedings of the grievance meeting. The Committee observed the material non-compliance with the advertised technical specifications.</p> <p>Furthermore, the firm was afforded an opportunity to substantiate compliance through a live demonstration as per Letter No. 137/PC/AINHSKT dated 18-12-2025. The firm, however, failed to conduct the demonstration within the stipulated schedule, and the stated deficiencies remained unaddressed.</p> <p>In view of the above, the Committee concluded that the quoted equipment does not meet the mandatory advertised technical specifications. Accordingly, the grievance is not accepted, the decision of the Technical Evaluation Committee is upheld, and M/s Hoora Pharma Pvt. Ltd is declared technically non-responsive.</p>
			<p>Dear Sir, with reference to technical evaluation report uploaded our quoted item LOT NO 10, DIGITAL SLIT LAMP unfortunately you declare us as NON RESPONSIVE due to other company quoted the</p>	<p>Reference is made to the grievance submitted by M/s Links Communication regarding Digital Slit Lamp.</p> <p>The matter was reviewed, and</p>

Shahid

Shahid

Shahid

Shahid

or

		<p>same model, we have installed more than 17 units from all over Pakistan & recently we have installed in CIVIL HOSPITAL KARACHI Sir we are working with VISICNIX since 2020 & we have submitted our Authorization letter latest as well as old, please contact our Manufacturer & send email to w.kh@visionix.com for confirmation about distributor in Pakistan, hope this will make easy & clear your decision about this item</p>	<p>authorization was officially verified from the manufacturer. It was confirmed that M/s Medical Equipment & Systems is the sole authorized distributor for the quoted Digital Sire Lamp.</p> <p>Accordingly, the grievance is rejected, and M/s Lata Communication is deemed technically non-responsive.</p>
--	--	---	--


 Muhammad Ahmad
 Accounts Manager (Member)


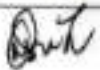




 Dr. Claitie Zia
 Asst. Prof of Medicine (Member)


 Dr. Sarfraz Ahmad
 Asso. Prof of Plastic surgery (Member)


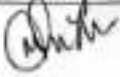
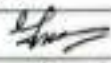
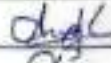


 Dr. Gulam Mustafa
 AFMC, ANMTH Sialkot (Member)


 Dr. Dipkood Saleem
 AP ENT, NARSINGRAJ, Sialkot (Chairman/Convener)

Attendance Sheet of GRC Meeting
HARAMI & ALLIED INSTITUTION SINGAPORE
GRC COMMITTEE
PURCHASE OF BIOMEDICAL EQUIPMENTS
FY 2024-2025
DATED 23-12-23
TIME 01.00 PM

S/N	Name & Designation	Status	Signature
1	Dr. Dawood Saleem, AP of ENT Mawla Muhammed Saifur Medical College & Allied Institution Sakhal	Chairman	
2	Dr. Qasim Za Sul, Asst. Prof of Medicine	Member	
3	Dr. Ghulam Mustafa, APNO, AMTI Sakhal	Member	
4	Dr. Saifur Ahmad, Asst. Prof of Plastic surgery	Member	
5	Mr. Mohammed Ahmad, Asst Manager MEDICAL, Sakhal	Member	

Attendance Sheet of BRC Meeting
KMSMC & ALLIED INSTITUTIONS BALUCH
BRC COMMITTEE
PURCHASE OF BIOMEDICAL EQUIPMENTS
F.Y 2023-2024
DATED 16-12-23
TIME 10:30 AM

Name & Designation	Status	Signature
Dr. Dawood Soomro, AP of IAC Chairman, Muhammad Salim Medical College & Allied Institution Sukkot	Chairman	
Dr. Gashm Zaib, AML, Prof of Medicine	Member	
Dr. Ghulam Mustafa, APSC, AEMTH Subject	Member	
Dr. Shah ^{Asso.} Prof of Plastic surgery	Member	
Mr. Muhammad Arshad, Audit Manager KMSMC&AI, Sukkot	Member	

Vendor Attendance Sheet of QRC Meeting

HMSMC & ALL RD INSTITUTION BIALKOT

DATED 19-12-2025 & TIME: 10:30 AM

PURCHASE OF BIOMEDICAL EQUIPMENTS FOR - F.Y 2025-26

Sl. No.	Company Name	Name of Person	Phone Number	Email	Signature
1	Advance Labors	Sufian Akram	0321459928	Sufian57@bdo.com	[Signature]
2	Control Art Co	Umair Akmal	0333-042374	Umair_82@bdo.com	[Signature]
3	Eastco Medical	Tameel Ahmad	0321-499178	ta.ahmad@eastco.com	[Signature]
4	KASBIH Software	Muhammad Raza	9999-999999	info@kasbih.com	[Signature]
5	PK Medi Engineering	H. Anwar Akmal	0321-46750	pkmedi@pkmedi.com	[Signature]
6	M.C.L.	Muhammad	0335432432	mcl@mccl.com	[Signature]
7	Medical Equipment Systems	S.H.M.	0333401527	sh.m@medequip.com	[Signature]
8	Horon Pharma	Ahmed Raza	0321-895509	ahmed@horonpharma.com	[Signature]
9	Vertex Medical	Umair Shauq	0323609953	umair@vertexmed.com	[Signature]
10	Sisal Technologies	Faisal	0323-777209	faisal@sisal.com	[Signature]
11	Lites Communication System	M. Amir Chohan	0333430727	chohan@lites.com	[Signature]
12	Human Health Care	Ali Mungla	0301-488577	ali@hhc.com	[Signature]
13	Biotech Services	Moin M. Usman	0301-808705	moin@biotech.com	[Signature]
14	Diagnose Software	Syed Inam Azeem	0326-004242	inam@diagnose.com	[Signature]
15	Medi Y Opt.	Rao A. Karim	0333 4274133	karim@mediopt.com	[Signature]
16	Linear Communication	A. Amir Chohan	0333430727	chohan@linear.com	[Signature]
17					
18					
19					
20					

ATTENDANCE SHEET - END USER

BIDD MEETING FOR BIOMEDICAL EQUIPMENT - TENDER F.Y 2026-28 DATED: 18-12-2022

No.	Concerned End User Name	Designation	DEPARTMENT	Signature
1	Dr. Esmer Nadeem	Associate Prof	Radiology	
2	Dr. Zaheen Saeed	AP/HOD Derm	Dermatology	
3	Dr. M. Qasim Butt	AP SURGEON	SURGERY	
4	Dr. Tauseef	HOD Medicine	Medicine	
5	Prof. Salma Zaman	HOD Gyn/Obs	Gyn/Obs	
6	Dr. Latif	HOD Surg I	Surgery	
7	Dr. Munir	Assoc Rm/Spe	Eye	
8	Dr. Hameed Khan	Asst. Prof. Path	Pathology	
9	Dr. Ahsan ul Haq	OP Path Path	Pathology	
10				
11				
12				
13				
14				
15				
16				